



**College Study
Tours**

ENROLLMENT FORM

Enroll on a tour today and lock in your price

You're so close to going so far

We agree—traveling is something you've just got to do. It's an experience that you can't get in the classroom or watch streaming online. It's a chance to get out and see the world.

We've been at this for nearly 50 years. That's why we guarantee your trip will be as affordable as possible, and your time abroad will be unforgettable.





The easiest ways to

ENROLL, PAY & PROTECT



ENROLL ON OUR WEBSITE

Go online and reach us first.
efcollegestudytours.com/enroll

Enroll by mail:

Mail enrollment form to:
EF College Study Tours
One Education Street
Cambridge, MA 02141

Enroll by phone:

877-485-4184

Enroll by fax:

800-318-3732



PAY WITH OUR MONTHLY PLAN

Divide your costs over time so you
can pay in small increments.
Calculate your monthly payment at
efcollegestudytours.com/paymentplan.

Example:

$$\text{\$2,424} / 12 = \text{\$202}$$

TOTAL TOUR
COST

MONTHS
BEFORE TOUR

MONTHLY PAYMENT
TO BE DEDUCTED



PROTECT YOURSELF

The Coverage Plan protects
your investment from the
unexpected. Learn more at
efcollegestudytours.com/coverage

*See pg. 6 for details on payment
and coverage*

BOOKING CONDITIONS

These Booking Conditions are valid for all EF tours departing the United States from October 1, 2013, through September 30, 2014 and are subject to change. For the most current Booking Conditions, visit efcollegestudytours.com/bc. All tours are operated by EF Cultural Travel Ltd., Switzerland, hereafter referred to as "EF."

PRICING

What's included in my price?

- Program price
- Non-refundable \$95 deposit
- Round-trip airfare
- Accommodations in hotels with private bathrooms (unless otherwise indicated on your itinerary)
- A Tour Director available 24 hours a day from when you arrive until you depart (except where noted on your itinerary)
- Continental breakfast daily and dinner as specified
- Sightseeing tours and excursions led by licensed local guides as specified
- Airport transfers and transportation between destination cities
- Transportation to all included activities
- Entrance fees and theater tickets as specified
- EF walking tours and Tour Director-led sightseeing as specified
- Business and academic visits on tour where specified
- Cruises, trains or ferries as specified
- Weekend supplement (\$35 for any flight departing Friday, Saturday or Sunday in either direction)
- Support from EF representatives abroad
- 24-hour worldwide emergency service

The above apply to all tours unless otherwise noted on the tour itinerary. If we ever fail to provide you with any of the above, we will refund you its value upon your return from the tour.

What does the non-refundable deposit include?

All travelers must pay the non-transferable, non-refundable \$95 deposit upon enrollment in order for the enrollment to be complete. The \$95 non-refundable deposit includes:

- EF's standard cancellation policy and travel warning cancellation as described on p. 6
- EF luggage tag for each tour
- Processing services by EF staff
- Eligibility for discounts on other EF programs

Do repeat travelers receive a discount?

After travel is completed on the first tour, repeat travelers will receive a \$100 repeat traveler discount off future tours. Explore America repeat travelers will receive a \$50 repeat traveler discount off future tours. Repeat travelers are paying travelers who traveled beginning in 2003. Travelers who cancel their tour prior to traveling are not eligible for a repeat traveler discount. The repeat traveler discount is non-refundable and non-transferable.

What's not included in my price?

- Optional excursions
- Insurance coverage
- Beverages and lunches (except where specified)
- Shore excursions on cruises
- Transportation to free-time activities
- Customary gratuities (for your Tour Director, bus driver, and local guide)
- Non-standard rooming
- Portage
- Any applicable baggage-handling fees imposed by the airlines (see efcollegestudytours.com/baggage

for complete details)

- Expenses caused by airline rescheduling, cancellations or delays caused by the airlines, severe weather conditions or events beyond EF's control (see next page for details)
- Passport, visa and reciprocity fees
- Rooming supplement (if applicable)

PRICE VALIDITY

Availability of quoted prices is limited, and at the time a traveler enrolls on a tour, prices may be higher. For current prices, please see our website or contact us at 877-485-4184.

GROUP TRAVEL

How does group travel work?

We believe that all students should have the opportunity to travel, which means we do everything we can to keep our program prices the lowest in the industry without sacrificing quality. One of the ways we do that is by combining groups so that all travelers help cover the costs of transportation, the Tour Director, local guides, etc. Consolidating groups also allows travelers to meet students from other colleges and universities.

Therefore, in order for everyone to travel for the lowest price possible, group travel requires some flexibility. Each group submits its preferred tour choices and travel dates, and then we book all of the groups with the same requested tours on one specific departure date. It is rare that groups do not travel on their first-choice tour. However, on occasion, we may need to book your group on your second- or third-choice tour. If those options are not available, we will book you on a comparable tour (although it may not include all countries of your requested tours). If we fail to offer a comparable tour, travelers may opt to receive a full refund. The final tour's program price will apply. EF strives to keep departure dates within one to two days of the requested date for tours departing October through April, and within four days of the requested date for tours departing May through September. Your final tour itinerary and travel dates will be confirmed approximately two months prior to departure.

What if my Group Leader changes our travel dates?

If the travel dates are changed by request of your Group Leader, it is the Group Leader's responsibility to communicate this change to the group. It is the traveler's responsibility to pay any difference in price.

Will my itinerary ever be changed?

Based on your travel dates, there may be times when it becomes necessary to modify your itinerary. Sometimes this involves changing the order in which cities are visited, altering your length of stay in a city or country or using an alternate airport. On certain days, especially holidays, some tour inclusions may be unavailable. Special educational visits, such as business visits, school visits and lectures, workshops and student exchange meetings, are subject to availability and can be modified. In such cases, we will have to substitute different inclusions.

Are there age restrictions on travelers?

Travelers must be at least 6 years of age, but tours are designed for typical college-age students, which is reflected in the pacing, accommodations and other aspects of the tour. It is the traveler's responsibility to verify that they are physically able to participate in tour activities and inclusions. Travelers ages 6-11 must have an adult chaperone other than the Group Leader and will have to room with an adult in a twin (a room with two beds) or family room (a room with two twin beds and a cot) and pay all applicable fees.

PRIVATE GROUPS

What if my group wants to travel on our own without being consolidated?

If you want the privacy of your own tour group and a Tour Director just for your group, you can choose to travel as a private group. This option is available for an additional fee, which varies based on the final number of full-paying travelers. If your group meets a pre-set minimum, the private group option is free. You may not modify your itinerary while on tour (i.e., you do not have the tour bus at your disposal), however you are able to make certain tour modifications prior to your tour departure. Although your base itinerary will include only your group, you may be consolidated with others during optional excursions. Also, due to flight and hotel availability, we require the same departure date flexibility as described above. Please let EF know prior to your first enrollment if you would like to be a private group.

What if my group is traveling on a customized tour?

If your group is traveling on a customized tour you will automatically be traveling as a private group. The tour price for your customized tour can fluctuate based on your group size and will be finalized based on the number of paying travelers at the time of departure.

ENROLLMENT

We recommend that travelers enroll as soon as possible because tours tend to fill up quickly. All Enrollment Forms must be received at EF by 95 days prior to departure. Travelers should provide complete first, middle and last names and date of birth as they appear (or will appear) on their passports.

What if a traveler has to correct their name?

Any corrections to passport names made after 95 days prior to departure require that we change your flight reservation resulting in a minimum fee of \$200 per airline up to the cost of a new published fare ticket and may result in a different flight itinerary from the group. If you have not yet applied for your passport, provide your full name and date of birth as they appear on your birth certificate.

How do travelers enroll?

Enrollment Forms and payment can be submitted to EF in any of the following ways:

Online: efcollegestudytours.com/enroll

Mail: EF College Study Tours
EF Center Boston
One Education Street
Cambridge, MA 02141

Phone: 877-485-4184

Fax: 800-318-3732

Please see p. 6 for payment details.

Can I enroll on a waitlist if my tour is full?

At the discretion of the Group Leader, a waitlist may be offered for full tours. A \$95 deposit is required for waitlist enrollments. If a spot becomes available on the tour and the applicant chooses to enroll when contacted by EF, EF's payment plan and cancellation policy apply. If space is not available by 14 days prior to departure or if the applicant cancels from the waitlist, the \$95 deposit will be refunded.

LATE ENROLLMENT

(94 days or fewer prior to departure)

If you enroll 94 days or fewer prior to departure, then you are considered a late enrollment. Once we have received your tour balance by cashier's check, credit card or money order only, including a non-refundable \$125 late enrollment fee, you will be placed on a waiting list while we check bus and

flight availability. If we are unable to place you on a tour or offer you an alternate flight to meet up with your tour, you will receive a full refund. We may also offer you the option of arranging your own flight and buying the land-only portion of your tour. We cannot accept Enrollment Forms 14 days or fewer prior to departure.

MONTHLY PAYMENT PLAN

How do I activate my Monthly Payment Plan?

To activate EF's Monthly Payment Plan you must:

- Select a payment method of either direct debit from your checking account or charges to your debit or credit card (EF accepts Visa and Mastercard)
- Provide EF with the checking account or credit card holder's signature on the Enrollment Form, indicating agreement to EF's Monthly Payment Plan Terms and Conditions
- Choose a date for your payment method to be charged. EF offers date options of the 7th, 14th, 21st and 26th of each month (if charge falls on a weekend, payment will be processed the next business day)
- Provide EF with a valid e-mail address
- Pay the \$95 non-refundable deposit for your tour

Once you have enrolled in EF's Monthly Payment Plan the following will apply:

A minimum of three automated payments is required. If you do not meet the minimum payment requirement, EF will use the payment method you have provided for EF's Monthly Payment Plan toward the \$95 non-refundable deposit. You will be responsible for the remaining payments using our manual payment plan outlined on p. 6. If you are paying by checking account or debit card, please verify that there are sufficient funds available for monthly deductions. A non-refundable \$35 fee will be assessed each time a checking account payment is returned due to insufficient funds. A non-refundable \$35 fee will be assessed each time a credit or debit card is declined. A secondary credit card may be submitted for backup in the event the primary card is declined. No fee will be assessed if the secondary card is approved. If paying by checking account, we do not allow a backup payment method. If a payment is declined, your plan will be recalculated to have that payment redistributed across your remaining scheduled payments, starting with the next month. EF reserves the right to withdraw you from the plan after two consecutive months of payment decline.

The monthly and final payment amounts are subject to change if tour items or payments outside the Monthly Payment Plan that are added or removed exceed \$20. Added or removed tour items or payments outside of the Monthly Payment Plan that are \$20 or less will only be reflected in the final payment.

After EF's Monthly Payment Plan final payment deadline of up until 25 days prior to departure, the traveler is invoiced for any subsequent charges. Payments will no longer be automatically deducted. Additional payments need to be made by credit card online at efcollegestudytours.com or by phone with an EF Traveler Support Specialist at 877-485-4184.

The traveler is not charged late fees while enrolled in EF's Monthly Payment Plan. However, if the traveler opts to withdraw from the plan or is withdrawn from the plan by EF due to payment decline, EF's manual payment schedule and late fee assessment, as outlined on p. 6, will apply.

PASSPORTS AND VISAS

Who is responsible for getting travelers' passports and visas?

Each traveler must obtain a passport and any applicable visas for his or her tour prior to departure.



For certain tours, we will need your passport information 110 days prior to departure. If a traveler is unable to obtain these travel documents, our standard cancellation policy will apply (see p. 6). Please be sure that passports are valid for at least six months after your tour ends. Non-U.S. citizens will need to contact the embassy or consulate of their destination countries to ensure they meet specific entry requirements. Remember to check your itinerary carefully for all countries that you will visit or pass through, including transfers between airports in foreign countries and re-entry into the United States. Visit the U.S. Department of State at travel.state.gov for further information.

INSURANCE COVERAGE

Is travel insurance coverage available?

You can protect your investment from the unexpected with the offered insurance Coverage Plan. Designed specifically with EF travelers in mind, this comprehensive and affordable plan covers all travelers for the official tour portions while groups are traveling with a Tour Director. Please be aware that your Group Leader may include the insurance Coverage Plan in the price of your tour. Learn more at efcollegestudytours.com/coverage.

FLIGHT INFORMATION

Which airlines does EF use?

EF reserves seats with major airlines, including Aer Lingus, Air Canada, Air France, Air New Zealand, Alitalia, American, British Airways, Delta, Iberia, KLM, Lufthansa, Qantas, South African Airways, SAS, Swiss, United, US Airways, Virgin Atlantic Airways and other U.S. and international carriers. Our contracts do not allow upgrades, stopovers or the accrual of frequent flier miles.

What will my flights be like?

We do our best to provide the most direct route to your destination city. However, due to available flight routings, we cannot guarantee non-stop or direct flights. Sometimes, groups may travel on an overnight red-eye flight, departing the evening before the tour is scheduled to begin. In rare cases, groups may have a domestic and/or international overnight, layover and/or bus transfer. Based on seat availability and the size of the plane, we may not be able to accommodate all members of a group on the same flight, in which case the Group Leader will determine on which flight itinerary each traveler will be booked. In such instances that a traveler is not satisfied with their flight assignment, standard cancellation fees apply. We are not able to pre-assign seating, so you will receive your seat assignments when you check in. Depending on your group's size, you may or may not sit together. Some countries may require aircraft insecticide treatment for inbound foreign flights. A list of such countries is available here: efcollegestudytours.com/disinsection.

Do I have to travel on all legs of my flight itinerary?

You must travel on all legs of your itinerary. If you do not travel on a portion of your flights, the remaining portions will be cancelled. You will be responsible for purchasing a new ticket as well as for any service fees charged by the airlines.

What happens if my flight is delayed?

EF is not responsible for airline schedule changes, or mechanical, weather or capacity-related flight delays; however, see efcollegestudytours.com/coverage for more details.

Are any airports interchangeable?

Flights to and from the following destinations may originate/end at any of the airports in that vicinity. On occasion, your tour may return to a different airport than the one you departed from.

- Houston: George Bush Intercontinental or Hobby
- Miami: Fort Lauderdale or Miami

- New York: JFK, LaGuardia or Newark
- Washington, D.C./Baltimore: BWI, Dulles or Ronald Reagan National
- Ireland: Cork or Shannon
- Italy: Milan or Venice
- Scotland: Edinburgh or Glasgow

Are there flight restrictions for travelers under 18?

Anyone younger than 18 years old traveling apart from the group without an adult companion must register with the airlines as an unaccompanied minor. Please contact each airline on the minor's itinerary to make arrangements. Any resulting fees will be assessed by the airlines and are the responsibility of the traveler. A parent/guardian must provide written consent if he wishes to decline the unaccompanied minor service. Additionally, travelers younger than 18 years old are not permitted to travel land-only unless accompanied by an adult traveling on the tour.

SPECIAL TRAVEL REQUESTS

EF is happy to provide stay-ahead/stay-behind options, alternate departure airports and land-only tours for individual travelers or the whole group. If you have requested special travel arrangements, EF cannot guarantee that you will fly with your group in either direction.

What if my whole group wants to do a stay-ahead or stay-behind?

Where possible, EF will provide altered flight and/or land arrangements for a group of at least six paying travelers plus the Group Leader. Each traveler will have to pay any additional air and/or land costs. The Group Leader should submit one request for the whole group, which needs to be received at EF prior to your first enrollment.

What if only one traveler has a special travel request?

Individual special travel requests should be submitted online at efcollegestudytours.com by 95 days prior to departure. Please keep in mind that you should not make any actual arrangements—such as booking a flight or hotel—until you receive your final tour itinerary and departure date around 60 days prior to departure. A \$150 service fee plus any additional air and/or land costs will be charged.

What are the types of individual special travel requests?

- **Individual stay-ahead/stay-behind options**
Where possible, EF will provide altered flight arrangements, according to your request. Travelers are responsible for making their own arrangements to and from the hotel or airport, as well as all land arrangements pertaining to their individual itinerary.
- **Alternate departure airports**
The program prices offered by EF are based on group departures. If an individual chooses to fly out of a different airport than the group, the program price of the alternate airport will apply. Travelers must depart from and return to the same domestic airport.
- **Land-only tours**
On certain tours, travelers have the option to make their own flight arrangements and join the tour at the first hotel on the itinerary. Travelers are responsible for making their own arrangements to and from the hotel or airport. In this case, the program price will be reduced, depending on the length and destination of the tour. EF is not responsible for any travel-related delays or inconveniences for land-only travelers. Additionally, travelers younger than 18 years old are not permitted to travel land-only unless accompanied by an adult traveling on the tour.

OPTIONAL EXCURSIONS

What are optional excursions?

EF offers these activities in addition to what's already included on your itinerary. Some Group Leaders

choose to add optional excursions to all traveler accounts.

When should I purchase optional excursions?

To secure a discounted price, optional excursions need to be purchased by 50 days prior to departure. Most optional excursions can be purchased on tour at a slightly higher price (though there are a few that must be purchased prior to departure). Certain optional excursions are only available for purchase on tour. Additional details will be sent to travelers. Please note that optional excursion prices are subject to change.

Are optional excursions refundable?

If EF has to cancel an optional excursion (due to low enrollment, for example), you will receive a full refund after returning home from the tour. To receive a refund for an optional excursion that you simply no longer wish to be enrolled in, you must let us know by 50 days prior to departure or no refund will be given.

TOUR EXTENSIONS

Many tours offer extensions that add days, destinations and activities to the base itinerary. Travelers must be accompanied by their Group Leader or a designated chaperone on tour extensions. Tour extension requests need to be received at EF prior to your first enrollment. A minimum number of travelers is required for a tour extension to run.

ROOMING

EF College Study Tours' published program prices are based on triple and quad accommodations. This means that travelers will room three to four people per room in twin or double beds (beds meant for two people) with others of the same gender from the entire tour group. This may mean that travelers from different schools room together. EF uses U.S.-style hotels for most tours. These rooms contain two double beds (beds for two people), and two travelers are expected to share each bed. For tours to Belize and Ghana, EF uses dormitory-style accommodations with shared bathrooms. EF handles the final rooming assignments for all travelers. Please ensure that we have all rooming requests by 70 days prior to departure.

Based on customer feedback and to enhance the tour experience, travelers age 30 and older (including those who will turn 30 on tour) are required to room in twin or double room accommodations at an additional per person cost. The following rooming supplements will be applied at time of enrollment (please note that twin or double accommodations are not available on overnight trains):

- \$30 per hotel night per traveler
- \$50 per cruise or ferry night per traveler

Travelers can also request a single room and if so the following additional rooming supplement will be applied (please note that single rooms are not available on tours to Africa or on overnight trains):

- \$75 per hotel night per traveler
- \$90 per cruise or ferry night per traveler

Can travelers under the age of 30 request twin, double or single rooms?

Travelers under the age of 30 can request to upgrade their rooming and the previously mentioned rooming supplements will be applied.

What are the sleeping arrangements on trains?

Overnight trains provide couchette sleeping berths or sossels (recliners), and cruises and overnight ferries provide cabins. The couchettes contain up to six fold-out beds that come down from the wall; on rare occasions, these compartments may not be exclusive to EF travelers and may be mixed gender. Single rooms and private bathrooms are not available on overnight trains.

MISCELLANEOUS

When does my tour officially start and end?

Each tour begins with the take-off from the departure airport, and ends when the flight lands at the return airport. For those making their own flight arrangements, the tour begins upon arrival at the first EF hotel and ends upon departure from the last EF hotel, according to the itinerary. The official length of an EF tour does not include stay-ahead/stay-behind option or any periods when travelers are not escorted by a Tour Director.

What happens if EF has to cancel or modify a tour?

EF may cancel any tour for events beyond its control, including but not limited to instability in a destination country, acts of God, war (whether declared or undeclared), terrorist activities, incidents of violence, public health issues or quarantine, substantial currency fluctuations, strikes, government restrictions, fire or severe weather conditions that make it impossible or commercially unreasonable in the opinion of EF to conduct the tour. If EF cancels the tour for any such reason, travelers will receive an EF future travel voucher for all monies paid, less the \$95 non-refundable deposit and any additional non-refundable fees. Cancellation by EF for causes described in this section shall not be a violation of its obligations to any traveler.

What about lost belongings?

EF is not responsible for loss of passports, airline tickets or other documents, or for loss of or damage to luggage or any other traveler belongings. In the case of a lost paper airline ticket, the traveler is solely responsible for meeting the airline's requirements (both logistical and financial) for ticket replacement.

What if my tour dates do not fall in the range covered by these Booking Conditions?

Travelers enrolling on tours departing after September 30, 2014, are subject to these Booking Conditions as well as any changes to EF's 2015 Booking Conditions (for travel October 1, 2014, through September 30, 2015). The 2015 Booking Conditions will be available online at efcollegestudytours.com/BC in December 2013.

PROTECTION FOR TRAVELERS' PAYMENTS

You can rest assured knowing that travelers' tour money is protected in the unlikely event of EF bankruptcy, insolvency or cessation of business under our participation in the United States Tour Operators Association (USTOA) \$1 Million Travelers Assistance Program. For program details and a list of its affiliates, contact USTOA by mail at 275 Madison Avenue, Suite 2014, NY, NY 10016, by email at information@ustoa.com or online at USTOA.com.

TERMS AND PROVISIONS

The terms and provisions of these Booking Conditions supersede any other warranties, representations, terms or conditions, unless they are expressly stated within a Booking Conditions Addendum or in a letter signed by an EF officer.

The tour operator for your trip is EF Cultural Travel Ltd. ("EF") Haldenstrasse 4, CH-6006, Lucerne, Switzerland, organization number CH-100.3.026.585-3, VAT number 596 344. EF Institute for Cultural Exchange, Inc. ("Educational Tours" or "College Study Tours" or "ET") is an affiliate of EF Cultural Travel, LTD. ("EF"), and acts only as a marketing provider for that company. ET does not provide any goods or services for your trip. Note: The services provided are tax-exempt with credit in accordance with Swiss Federal Law with regard to VAT Article #23.

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BOOKING CONDITIONS

HOW DO I PAY FOR MY TOUR?

EF'S Monthly Payment Plan

All travelers are enrolled in EF's Monthly Payment Plan. Our automated payment plan divides your tour costs over time so you can pay in small, manageable increments deducted monthly directly from your checking account. (Alternatively, you can provide a credit/debit card.)

Calculate your monthly payment by visiting efcollegestudytours.com/paymentplan.

- Convenient monthly payments deducted from your checking account or charged to your credit or debit card
- Flexibility to choose one of four monthly charge dates (7th, 14th, 21st or 26th)
- Control costs by choosing the monthly amount based on your initial down payment
- Tour balance deadline is up to 25 days prior to departure
- 24-hour access to your account and payment information through our secure website
- No late fees

HOW CAN I PROTECT MY INVESTMENT?

Insurance Coverage Plan

Travelers can choose to enroll in the offered insurance Coverage Plan. Designed specifically with EF travelers in mind, this comprehensive and affordable plan covers all travelers for the official tour portions while groups are traveling with a Tour Director. This may already be included in your total tour price (please check with your Group Leader). Limitations and exclusions apply. To learn more visit efcollegestudytours.com/coverage.

MANUAL PAYMENT PLAN

If you choose to opt out of EF's Monthly Payment Plan, the following payment schedule and late fees apply.

1. **\$95 non-refundable deposit plus any unpaid insurance coverage**
Due: Upon enrollment
2. **\$350 payment plus any unpaid insurance coverage**
Due: 30 days after enrollment | Non-refundable late fee: \$95
3. **\$400 payment plus any unpaid insurance coverage**
Due: 150 days prior to departure | Non-refundable late fee: \$95
4. **Tour balance**
Due: 95 days prior to departure | Non-refundable late fee: \$125

All payment due dates refer to the dates by which each payment must be received at EF. For those

on the manual payment plan, EF will cancel your reservation in accordance with EF's standard cancellation policy if:

- Any payment is past due by 60 days or more
- Your tour balance payment is not received by 95 days prior to departure

Please indicate the traveler's name and account number on all check payments. EF cannot resubmit checks; if a stop-payment order is put on a check, or if a check is returned to us by the drawer's bank, a non-refundable \$35 processing fee will be charged. A \$35 decline fee will be charged for each declined credit card payment.

EF'S CANCELLATIONS AND REFUNDS

The cancellation policies take into consideration the costs EF incurs long before groups ever depart. Notice of cancellation from an EF tour will only be accepted from the traveler, his or her legal guardian or the Group Leader. The date of cancellation will be determined by the date on which EF receives notice. Cancellation refunds can only be made to the person whose name appears on the account; payments cannot be transferred to another account.

EF'S STANDARD CANCELLATION POLICY

150 days or more prior to departure
Full refund less the \$95 non-refundable deposit and a \$250 cancellation fee.*

149 to 95 days prior to departure
Full refund less the \$95 non-refundable deposit and a \$450 cancellation fee.*

94 to 30 days prior to departure
Full refund less the \$95 non-refundable deposit and 50% of the program price.*

29 days or less prior to departure
No refund will be issued.

CANCELLATION WITH REPLACEMENT

150 days or more prior to departure
Full refund less the \$95 non-refundable deposit.*

149 to 95 days prior to departure
Full refund less the \$95 non-refundable deposit and a \$100 substitution fee.*

94 days or less prior to departure
Replacements can no longer be accepted. (EF's standard cancellation policy will apply.)*

Cancellation with replacement refers to a traveler who cancels but finds a person to replace him or her for the same program. The replacement's Enrollment Form must be submitted at the same time as the notification of cancellation.

*Non-refundable fees are also deducted from refunds.

Please make all payments on time to qualify for refunds in accordance with EF's standard cancellation policy.

GROUP LEADER CANCELLATION

A Group Leader must accompany travelers on every tour. If a Group Leader cancels for any reason, EF will ask him or her to assign a new Group Leader. The new Group Leader is responsible for any increases in his or her own airline costs. Any travelers who cancel at this point and choose not to travel with their replacement Group Leader will be treated as standard cancellations. If no replacement Group Leader is found, the affected travelers will need to cancel to be eligible for EF's standard cancellation policy. Those travelers interested in being placed with a new tour group should contact EF at 877-485-4184. If we cannot find a new tour for these travelers, EF's standard cancellation policy will apply.

TRAVEL WARNING CANCELLATION

EF is pleased to offer additional travel security to our customers to cover cancellations due to an act of terrorism or the threat of an act of terrorism. Travelers will receive a full refund (less the \$95 non-refundable deposit and any non-refundable fees) should all of the following conditions be met: (a) a terrorist act, or threats of terrorist acts occur(s), which is directed against U.S. interests on U.S. soil or in U.S. airspace or directed against U.S. interests in any other country or in international airspace; and (b) as a result of these events, a formal travel warning is issued by the U.S. Department of State, stating that Americans should not travel to any country or countries that are included in the traveler's tour itinerary; and (c) the formal travel warning by the U.S. Department of State is issued within 30 days of the traveler's departure. Travelers missing any payment deadlines will need to pay late fees to qualify.

REFUNDS

Refunds for overpayments will be issued only upon written request and the most recent payment has been on the account for 21 days. Refunds will be issued in the name that appears on the EF account. All refund checks are mailed 4-6 weeks after the request has been processed. There will be a non-refundable \$35 stop-payment fee for lost refund checks.

WHAT IF MY GROUP HAS TO CHANGE PLANS? Peace of mind program

We understand that plans sometimes change due to unforeseen circumstances. That's why we provide EF's exclusive Peace of Mind Program, which allows your entire group to change your tour or departure date. Your group can feel secure planning your trip, knowing that your plans are flexible.

Freedom to change your travel plans*

EF's Peace of Mind Program allows groups to change their tours and/or departure dates until 35 days prior to departure.

EF Future Travel Voucher*

EF's Peace of Mind Program allows travelers to receive an EF future travel voucher for all monies paid, less the \$95 non-refundable deposit and any non-refundable fees, if the entire group decides not to travel at least 35 days prior to departure.

Travel Warning Cancellation

If a formal travel warning is issued for any country you are traveling to, you could be eligible to receive a refund. Continue to next page for full terms and conditions.

* The Peace of Mind Program and its ability to transfer monies paid is a benefit of making all payments by dates due. Travelers missing any payment deadlines must pay any late fees to qualify. The future travel voucher is not a merchandise credit or a gift certificate and may not be redeemed for cash. Benefits of the Peace of Mind Program are only available to the entire group and not to individual travelers. If EF cannot accommodate the revised tour request and travelers decide not to travel on the original tour, EF's standard cancellation policy applies. If there are additional fees resulting from the tour/date change, travelers will be responsible for the increase. Travelers canceling from a revised tour will be charged a cancellation fee based on the date that the original tour was changed or the current tour's cancellation fee, whichever is higher. The revised tour must depart within the date range that these Booking Conditions are valid. EF will make every effort to accommodate the revised tour request.

RELEASE & AGREEMENT

I (or parent or guardian if enrollee is under 18) am an enrollee for an EF College Study Tour. By signing the EF College Study Tours Enrollment Form, I understand and agree to the following:

1. My tour is operated by EF Cultural Travel, LTD., Switzerland (referred to as "EF").

2. My tour begins with the takeoff from the EF departure airport and ends upon completion of the flight back to the EF airport.

I further understand that international travel involves certain risks to personal health, safety and property. Many foreign countries do not have the safety and health standards that are present in the United States. I am willing to accept the associated risks and understand that EF cannot guarantee the health and safety of travelers in a foreign trip or eliminate the risk from a foreign environment.

3. I release and hold harmless EF and its affiliates (which term shall include parents, subsidiaries, officers, directors, shareholders, agents and employees of EF as well as EF itself) and my school, my school district, my school board and Group Leader (the "Released Parties") from, and agree not to sue the Released Parties for, any and all claims, of any nature related in any manner to my participation in an EF-sponsored tour, including but not limited to, claims for negligence, breach of contract, breach of express or implied warranties or wrongful death or any statutorily based claim. I hereby unconditionally and unequivocally waive any and all claims and demands for all damages, losses, costs and expenses of any nature whatsoever (including attorneys' fees) on account of or arising out of any and all personal injury, death, bodily injury, mental anguish, emotional distress, property or other damage that I may suffer from any cause whatsoever related in any way to my participation in any EF-sponsored tour. I further agree to release and hold harmless the Released Parties from any and all decisions to cancel, modify or delay the tour as a result of acts of God, war (whether declared or undeclared), terrorist activities or threats of terrorists activities, instability in a destination country, incidents of violence, public health issues or quarantine or threats of public health issues, substantial currency fluctuations, strikes, government restrictions, fire or severe weather conditions that make it impossible or commercially unreasonable in the sole opinion of EF to conduct the tour. I further agree to hold the Released Parties harmless for the acts or omissions of any other individuals or entities over which the Released Parties have no direct or indirect control, including, without limitation, airlines, railways, bus companies, hotels, shipping companies, guides and sub-contracted agents or tour operators. I understand and acknowledge that EF does not own or operate any of the entities that provide goods or services on my tour. I further acknowledge that the Tour Director assigned to my tour is an independent contractor and not an employee of EF and EF assumes no responsibility for his or her negligence or actions.

4. The air carrier's liability for loss of or damage to baggage or property, or for death or injury to person, is limited by their tariffs or the Warsaw Convention or both.

5. EF shall have no liability or responsibility for me when I am absent from EF-supervised activities or for non-EF-supervised activities, such as visits to friends or relatives or during stay-ahead/stay-behind option periods if the stay-ahead/stay-behind period does not include the services of a Tour Director.

6. EF reserves the right to refuse or cancel my registration at their sole discretion. Group Leaders may also refuse or cancel any traveler's registration including my own. In such event, standard cancellation guidelines as outlined in the Booking Conditions apply.

7. I will abide by EF's regulations and the directions of my Group Leader, my Tour Director or EF's personnel during my tour. Regulations include but are not limited to EF's Rules of the Road, such as the prohibition of hitchhiking, the driving or renting of any motor vehicle or having visitors of the opposite sex in students' rooms. Failure to do so may result in my Group Leader or EF terminating me from the tour immediately. I understand that to disobey such rules or directions is to waive the right to a refund of any part of my program price, and that my Group Leader or EF may then send me home at my own expense.

8. I will abide by all local laws when abroad, including those concerning drugs and alcohol. Minors must have parents' permission to use alcohol even if the local law would otherwise permit them to. If parental permission to use alcohol has been granted, minors may only drink beer and wine (no hard liquor), and must be in the presence of the Group Leader. I understand that if I abuse or disobey such laws, even unintentionally, I waive my right to a refund of any part of the program price, and my Group Leader or EF may send me home at my own expense. I also understand that should local authorities be involved, I will be subject to the laws of the country I am visiting.

9. If I become ill or incapacitated, EF and its employees, or my Group Leader, may take any action they deem necessary for my safety and well-being, including securing medical treatment and transporting me home at my own expense. EF retains the right, in its sole discretion, to contact the traveler's parent(s) and/or guardian with regard to health issues or any matter whatsoever that relates to the traveler's tour. These rights transcend any and all privacy regulations that may apply. In the event of a medical emergency, EF will attempt to cause appropriate treatment to be administered, and the traveler authorizes EF to do so. EF, however, makes no warranty that it will be able to cause effective (or any) emergency treatment to be administered.

10. By enrolling on this tour, I have made the choice to travel with the professor/Group Leader organizing my group, and I understand that this choice is not the responsibility of EF. I understand that my Group Leader is able to make decisions on my behalf, including but not limited to changing the group's requested tour or travel date and requiring that I purchase items such as insurance and optional excursions. I understand that a Group Leader must accompany me on tour. If my Group Leader cancels for any reason, EF will ask him or her to assign a new Group Leader. If I cancel at this point and choose not to travel with the replacement Group Leader, I will be treated as a standard cancellation. If no replacement Group Leader can be found, I will need to cancel and EF's standard cancellation policy will apply. I may also request that EF place me with a new tour group. If EF cannot find a new tour group for me, EF's standard cancellation policy will apply.

11. I will be required to pay for any phone calls or incidental personal expenses that I incur at hotels, as well as for any damage I cause to hotel rooms, buses or other property.

12. EF is not responsible for loss of passports, airline tickets or other documents, or for loss of or damage to luggage or any other passenger belongings. In the case of a lost paper airline ticket, the traveler is solely responsible for meeting the airline's requirements (both logistical and financial) for ticket replacement.

13. This agreement shall be governed in all respects, and performance hereunder shall be judged, by the laws of the Commonwealth of Massachusetts. In the event of any claim, dispute or proceeding arising out of my relationship with EF, or any claim which in contract, tort, or otherwise at law or in equity arises between the Released Parties,

whether or not related to this agreement, the parties submit and consent to the exclusive jurisdiction and venue of the courts of the Commonwealth of Massachusetts and of the United States District Court for the District of Massachusetts.

14. For travelers in Utah only: This tour is not sponsored by any public school, public school district or other public entity, and is operated and organized by a privately owned company.

15. I consent that EF may use any film likenesses taken of me and any of my comments while on an EF tour for future publicity and also use my contact information for future EF promotions.

16. This agreement and EF's Booking Conditions constitute the entire agreement between EF and me with reference to the subject matter herein, and I do not rely upon any promises, inducements or agreements not herein, including but not limited to any oral statements made to me by any agents or employees of EF, or by my school or Group Leader. This agreement may be amended or modified only in writing, signed by both parties. The waiver by EF of any provision of this agreement shall in no way affect the remaining provisions of this agreement, and this agreement shall be interpreted as if such clause or provision were not contained herein.

Sign your Enrollment Form only when you have read in full and understood the contents of this release and agreement. Failure to sign these Booking Conditions will result in cancellation from tour with no refund. See back page.

Limited Power of Attorney

For parents/guardians of travelers under the age of 18. Please read carefully:

I understand and agree, in accordance with the "Traveler Application," "Release and Agreement" and "Booking Conditions," that the tour itinerary may include certain activities such as whitewater rafting in Costa Rica that may require the Group Leader to sign a release on behalf of the travelers (who are minors and cannot sign for themselves) in order to allow participation. This Limited Power of Attorney allows the Group Leader to execute these documents on your behalf should the need arise. Your execution of this Limited Power of Attorney is voluntary and if you choose not to grant this Limited Power of Attorney your child may still participate in the tour but may not be able to participate in some tour activities. If so, select the option to opt out. With regard to said activities:

1. I understand and agree that my child with my permission has voluntarily chosen to participate in the activities and we assume all dangers and risks associated with the activities.
2. I do hereby delegate to the Group Leader, a "Limited Power of Attorney" and full authority to sign any documents, including but not limited to liability releases, permission slips, waivers and/or any other type of participation agreement required by the operators of any activity for participation.

By signing the EF College Study Tours Enrollment Form, I understand and agree to the above.

2014/2015 ENROLLMENT FORM

 **ONLINE:** efcollegestudytours.com/enroll
 **PHONE:** 1.877.485.4184 Fax: 1.800.318.3732
 **MAIL:** Send in your Enrollment Form in the prepaid envelope provided to: EF College Study Tours, One Education Street, Cambridge, MA 02141
Please do not send cash payments.

Please ask your Group Leader to either affix label here or fill out the following:
Tour # (required for processing Enrollment Form): _____
Tour name and requested travel date and year: _____
Group Leader: _____
Group Leaders should not fill out an Enrollment Form for themselves.

A non-refundable \$95 deposit must be paid at the time of enrollment. Please make all special travel requests online by logging in to your account at efcollegestudytours.com/login after you enroll.

TRAVELER INFO (PLEASE USE BLOCK CAPITALS ONLY. IMPORTANT! FULL NAME (INCLUDING MIDDLE NAME, IF APPLICABLE) MUST BE AN EXACT MATCH OF YOUR PASSPORT NAME. THERE IS A MINIMUM \$200 PENALTY FOR NAME CHANGES.)

Passport name

FIRST NAME (NO NICKNAMES, I.E. ROBERT, NOT BOBBY)

MIDDLE NAME (IF LISTED OR WILL BE LISTED ON PASSPORT)

LAST NAME

Traveler's information

DATE OF BIRTH (MM/DD/YY)

GENDER: ☐ Male ☐ Female

ARE YOU A U.S. CITIZEN? ☐ Yes ☐ No

YOU ARE RESPONSIBLE FOR OBTAINING ALL NECESSARY VISAS FOR YOUR TOUR.

TRAVELER'S EMAIL (REQUIRED FOR ALL TOUR COMMUNICATION)

Contact details

MAILING ADDRESS

CITY

STATE

ZIP

HOME PHONE

☐ Prefiero comunicaci3n en Espa3ol cuando est3 disponible.

EMERGENCY CONTACT (REQUIRED FOR ALL TOUR COMMUNICATION AND IN CASE OF EMERGENCY. EMERGENCY CONTACT SHOULD NOT BE TRAVELING (ON TOUR OR OTHERWISE) DURING THE LENGTH OF THE TOUR.)

Contact's name

FIRST NAME

LAST NAME

Contact's information

RELATIONSHIP: ☐ Parent ☐ Guardian ☐ Relative ☐ Spouse ☐ Friend

GENDER: ☐ Male ☐ Female

☐ Prefiero comunicaci3n en Espa3ol cuando est3 disponible.

Contact details

CONTACT'S EMAIL ADDRESS (REQUIRED FOR ALL TOUR COMMUNICATION)

HOME PHONE

MOBILE PHONE

PAYMENT INFORMATION

All travelers are automatically enrolled in EF's Monthly Payment Plan. Your \$95 non-refundable deposit will be processed upon receipt of your application. Your remaining tour balance will be divided by the number of months before your last payment deadline. This amount will be deducted monthly from your checking account or charged to your credit or debit card.

Billing information:

Account/cardholder's name: _____

Billing address if different from traveler address: _____

Billing email: _____

Account/cardholder's signature: _____

☐ Please do not enroll me in paperless billing. I want to receive bills by mail.

INSURANCE COVERAGE

☐ Yes, I want to protect myself by enrolling in the Coverage Plan.
Learn more at efcollegestudytours.com/coverage.

Please select your preferred payment method:

☐ **Checking account** (You can also provide this information by sending a voided check):
Bank routing number: _____
Checking account number: _____

☐ **Credit card** (We accept Visa and MasterCard):
Credit card number: _____
Billing zip code: _____ Expiration date: ____/____

☐ **I wish to opt out of the Monthly Payment Plan** and use the manual payment plan, according to the enclosed Booking Conditions, and pay my \$95 non-refundable deposit. Please select checking account or credit card above or attach a personal check or money order. If you pay by check, please make payable to "EF Educational Tours" and write your tour number on the check. Please do not send cash payments.

Total amount to be processed at time of enrollment
(without coverage: \$95 minimum; with coverage: \$240) \$ _____

SELECT YOUR MONTHLY CHARGE DATE:
☐ 7th ☐ 14th ☐ 21st ☐ 26th


SIGNATURE (YOUR ENROLLMENT FORM MUST BE SIGNED BELOW BY YOU, AND IF THE APPLICANT IS UNDER 18, BY YOUR PARENT/GUARDIAN.)

I (or my parent/legal guardian if I am a minor enrollee) have completely read and fully understand EF's "Rules of the Road" (efcollegestudytours.com/rules), "Release and Agreement" and "Booking Conditions" as supplied herewith, and incorporated herein by reference and agree to be bound by, and to cause the above enrollee to comply with the "Rules of the Road," "Release and Agreement" and "Booking Conditions." If applicable, I have also read and agreed to EF's Monthly Payment Plan terms and conditions. I confirm that I am an authorized user of the credit/debit card or bank account provided and I understand that this charge will show up on my statement credited with today's date in the next 2-3 business days.

I agree to Limited Power of Attorney as per page 7. ☐ YES ☐ NO

Signature of parent or legal guardian _____ Date _____

FAILURE TO SIGN THESE BOOKING CONDITIONS WILL RESULT IN CANCELLATION FROM TOUR WITH NO REFUND.

 **College Study Tours**

Cut along dotted line.